

Terms of Service and its conditions W.E.F. 01/12/2012 By signing at the end of the page you agrees for the Terms of service and its conditions.

Developments

Green Line Technologies offer web based service for it clients like web designing, Web application development, Open Source Application and bulk SMS services. All the service rendered by green line technologies are web based and it work only with internet connectivity or intranet connectivity with personalized server. Normally the services will be based only on web server for some case with the huge volume of module or as per the requirement it can be used with intranet servers with its own terms and conditions.

Source code

Green Line Technologies design and development its web application and all other services using PHP, HTML, CSS, JQuery, ASP.Net, MySql and MSSql. At any condition we do not provide our original source code, executable code, Database design and Algorithm of Process structure. The service can be in form on Static or Dynamic, whether it may designed or developed by client choice or as per the requirement of the clients also we do not hold and guarantee or provide methodology of the project or its module.

Data or source received

To design and develop a service of green line technologies (GLT), GLT requires data, content for its design or to customize as per the requirement, GLT do not return back or do not gives a copy, we use those content for our project development or it may be used by GLT or its venture, however we guarantee that we do not use those date or content which destroys or create bad impression for the clients / on services. Also take a copy of the provided content to GLT so that I we have lost those can be received from you.

Technical Support

Green Line technologies offer various kinds of technical supports to its clients like Direct Support, HTTPS Remote Connection, through telephone and E-Mail. Technical support may vary from client to clients or services to service, each product or services provided by GLT has its own Free Technical Support time and Paid technical Support time, in free technical support time the support will be Via HTTPS Remote Connection or Telephone. Whereas paid technical support or AMC / WMC will be charged with the current charges. These charges or mode of service can be changed or altered without prior information or notice.

Platform

Green Line Technologies use PHP 2.0, HTML 5.0, CSS 5.0, ASP.Net, C#, MySql, MS Sql, Ms-Access. As said above do not provide original source code to use it other than GLT Web Servers or Intranet servers.

Resource Usage and Back Up / Data Loss

System / Web server usage should not be more than 25% resource allocated for 90 Seconds, if these happens in live of project server hosting has to be upgraded as per the resource usages. This will ensure that the web application will be working for without any interruption.

Green Line Technologies do not take back of the Database or any other contents inside the hosting and also we do not hold any responsibilities to take those back up of the contents, data and database. However we may help you to take back up of the database alone, this can done via Excel export of database, back up performance are recommended only thrice in a month.

Green Line Technologies (GLT) will take no responsibilities to take care of the data and do not holds and responsibility if data lost from the web server for any reason.

Bandwidth

Bandwidth of the hosting will be 10X of hosting space, bandwidth will be calculated on monthly base, if bandwidth exceed the limit it may be shared but the speed may be decreased and lower performance will be experienced when bandwidth exceeded.

Uptime / Downtime

Green Line Shared Web Hosting has uplink 1000 MBPS Uplink Port, 100 TB Bandwidth hence we guarantee 99.99% uptime for the servers. Downtime will be experienced when maintenance of web server or upgrading the configuration of the servers.

Money Back Guarantee

GLT Green Line Technologies has no guarantee on money back if service hosted or customization completed. Unless Green Line Technologies accepts the service returns given in written. If GLT accepts the return and assures for money back the rendered service may be charged or debited in Pro-Rata Basis, Monthly charges and 15% as processing Fee.

Price Change

Green Line Technologies pricing and rate for service may vary from time to time, we request you to get a valid quote before processing the Service Request Order or Purchase Order. Price or rate change will not be informed and we may change it without prior notice or information, hence we request you take further steps or proceed once you received a valid quotation.

Disclaimer

Terms of Service and its condition can be changed or altered without prior information or prior communication or intimation about the changes. This Terms and Condition **W.E.F 01/12/2012.**